



### What is 7-1-1?

The Federal Communications Commission (FCC) ruled that 7-1-1 be used as the national three-digit number for relay access. People who are deaf, hard of hearing, speech disabled and hearing, call the relay (at no charge), to have their telephone calls relayed voice to text and vice versa. Relay can be accessed via 7-1-1 in all 50 states, similar to 4-1-1 for Directory Assistance and 9-1-1 for emergencies.

Any organization or business that has their own telephone system (PBX) must program 7-1-1 to "point" to the relay. Please have the person that maintains your phone system call 1-800-618-4781 to obtain the 800 routing number for 7-1-1.

People that rely on relay to make all of their phone calls greatly appreciate the time you take to make your business 7-1-1 accessible. Thank you!



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